

## Appendix 2: Responding to Child Abuse Allegations

### You must ACT.

As a person involved in Netball you play a crucial role in protecting Children. You must follow the four actions set out below when responding to any Child Abuse allegations.

#### Action 1 - Responding

If a Child is at risk of immediate harm you must ensure their safety by:

- Calling 000 for medical and/or police assistance to respond to urgent health or safety concerns;
- Administering first aid, if required;
- Separating at-risk Child and others involved;
- Identifying an appropriate contact person for any on-going liaison with the Police.

If there is no immediate harm go to Action 2 below.

#### Action 2 – Reporting

If you suspect, on reasonable grounds that a Child was, is, or is at risk of being abused and/or neglected, you must report it to the police and/or the relevant State/Territory child protection agency.

If the alleged Child Abuse is occurring in a Relevant Organisation, it must be documented on the Report Form found in the Netball Integrity Policy Framework, Conduct and Disciplinary Policy.

You must also report internally to your designated contact in your Relevant Organisation (including the CEO and Board), who then needs to report to the NA Integrity Team. The NA CEO and NA Board must be advised by the Relevant Organisation and/or the NA Integrity Team.

NA Integrity:

Nicole Malcher, Head of Integrity

Ph: 03 8621 8600

Email: [integrity@netball.com.au](mailto:integrity@netball.com.au)

#### Action 3 – Contact

You must contact the police and/or the relevant child protection agency to determine the information that may be shared with parents/guardians, and who should lead this contact (i.e. police, child protection department or Relevant Organisation representative). This could include advice:

1. Not to contact the parents or guardians in circumstances where they are alleged to have engaged in the abuse.
2. To contact the parents/guardians and provide agreed information as soon as possible.

#### Action 4 - Support

- Support should be provided to any Child that has experienced abuse.
- It is important that the person providing support to the Child does not attempt to provide support which is outside of the scope of their role.

- Support should include maintaining a calm open manner when listening to any allegations and disclosures, while avoiding seeking detailed information or asking leading questions.
- This information needs to be well documented and shared with the Relevant Organisation's designated contact.
- Further support for the Child, relevant adults and others involved may be required, including a referral to wellbeing or healthcare professionals and or the development of a safety plan.

## CONTACT DETAILS FOR ADVICE OR TO REPORT CHILD ABUSE ALLEGATIONS

**If a Child is at risk of immediate harm call '000'**

<b>ACT</b>	
<b>ACT Police</b> Non-urgent police assistance Phone: 131 444 Website: police.act.gov.au	<b>Child and Youth Protection Services</b> <a href="https://www.act.gov.au/child-youth-protection-services">Report Child Abuse and Neglect - Community Services (act.gov.au)</a> Phone: 1300 556 728
<b>NSW</b>	
<b>New South Wales Police</b> Non-urgent police assistance Phone: 131 444 Website: police.nsw.gov.au	<b>Department of Family and Community Services</b> <a href="https://www.nsw.gov.au/family-community-services">Family &amp; Community Services (nsw.gov.au)</a> Phone: 132 111
<b>NT</b>	
<b>Northern Territory Police</b> Non-urgent police assistance Phone: 131 444 Website: pfes.nt.gov.au	<b>Territory Families</b> <a href="https://www.nt.gov.au/territory-families">Report child abuse   NT.GOV.AU</a> Phone: 1800 700 250
<b>Queensland</b>	
<b>Queensland Police</b> Non-urgent police assistance Phone: 131 444 Website: police.qld.gov.au	<b>Department of Child Safety, Youth and Women</b> <a href="https://www.qld.gov.au/child-safety-youth-women">Reporting child abuse   Community support   Queensland Government (www.qld.gov.au)</a> Phone: Business Hours: your relevant Regional Intake Service - Find your regional number here: <a href="https://www.qld.gov.au/child-safety-youth-women/regional-intake-services">Regional Intake Services - Department of Children, Youth Justice and Multicultural Affairs (cyjma.qld.gov.au)</a> After hours: 1800 177 135
<b>Tasmania</b>	
<b>Tasmania Police</b> Non-urgent police assistance Phone: 131 444 Website: police.tas.gov.au	<b>Department of Communities</b> <a href="https://www.tas.gov.au/communities-tasmania">Communities Tasmania - Children, Youth and Families</a> Phone: 1800 000 123
<b>Victoria</b>	

<p><b>Victoria Police</b>  Non-urgent police assistance  Phone: 131 444  Website: police.vic.gov.au</p>	<p><b>Department of Human Services</b>  <a href="#">Reporting child abuse - DFFH Services</a>  Phone: Business hours – phone your relevant regional Intake Centre.  Find your regional number here:  <a href="#">Child protection contacts - DFFH Services</a>  After hours: 131 278</p>
<p><b>WA</b></p>	
<p><b>Western Australia Police</b>  Non-urgent police assistance  Phone: 131 444  Website: police.wa.gov.au</p>	<p><b>Department of Communities – Child Protection and Family Support</b>  <a href="#">Child protection (www.wa.gov.au)</a>  Phone:  Business Hours: 1800 273 889  After hours: (08) 9223 1111</p>
<p><b>SA</b></p>	
<p><b>South Australia Police</b>  Non-urgent police assistance  Phone: 131 444  Website: police.sa.gov.au</p>	<p><b>Department of Child Protection</b>  <a href="#">Reporting child abuse   Department for Child Protection</a>  Phone: 131 478</p>



## Mandatory Reporters

\* always confirm with State/Territory Government advice

State/Territory links:	<u>Vic</u>	<u>NSW</u>	<u>ACT</u>	<u>Qld</u>	<u>Tas</u>	<u>SA</u>	<u>NT</u>	<u>WA</u>
In the course of their work only	✓	✓	✓	✓	✓	✓		✓
Always							✓	
Everyone							✓	
People in religious ministry	✓	✓	✓		✓	✓		
Members of the clergy (any religion)					✓			
Employees or volunteers of an organisation formed for religious or spiritual purposes						✓		
Police		✓	✓		✓	✓		✓
Police officers with child protection responsibilities		✓	✓	✓	✓			
Probation officers					✓			
Community corrections officer						✓		
Doctors	✓	✓	✓	✓				✓
Registered medical practitioners	✓	✓			✓	✓		
Nurses	✓	✓	✓	✓	✓	✓		✓
Midwives	✓	✓	✓		✓			✓
Pharmacists						✓		
Occupational therapists		✓						
Speech pathologists		✓						
Allied health professionals		✓						
Dentists		✓	✓		✓	✓		
Dental professionals					✓			
Psychologists	✓	✓	✓		✓	✓		
Teachers	✓	✓	✓	✓	✓	✓		✓
School principals	✓	✓			✓			
School counsellors	✓	✓	✓					
Teachers' aide or childcare assistant			✓					
Person authorised to inspect education materials/records for home education			✓					
Out of home care workers	✓							
Early childhood workers	✓			✓				
Childcare workers		✓			✓			
Childcare centre worker that cares for a child			✓					
Family day carers		✓						
Home-based carers		✓						
Person coordinating or monitoring home-based care for a family day care scheme provider			✓					
Youth justice workers	✓							
Social workers		✓				✓		

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Welfare case workers		✓						
Youth workers		✓						
Refuge workers		✓						
Community housing providers		✓						
Disability support workers		✓						
Personal care workers		✓						
Boarding supervisors								✓
Public servant whose work provides services personally to children or families			✓					
Employees or volunteers in government agencies or organisations that provide health, welfare, education or care wholly or partly for children					✓			
Public advocate			✓					
Child advocate				✓				
“Official visitor” appointed by Minister			✓					
Members of the State Parliament					✓			
Employees or volunteers in an organisation, who directly provide or supervise the provision of health, welfare, education, sporting or recreational, childcare or residential services wholly or partly for children						✓		
Officer or employee of a State agency or organisation who supervises the provision of services for children						✓		